



August 1, 2023

Dear Customer:

This is to inform you of a product recall that we are instituting regarding our purified water that was bottled and delivered during the dates of July 14-28, 2023. This recall is being initiated as the result of a positive coliform test that was brought to our attention. This affects our 3 and 5 gallon purified water only. We ask that you not consume this water as a health precaution. Consumption of this water could result in health conditions such as upset stomach, vomiting, fever, or diarrhea.

We would like to voluntarily refund or exchange bottles from this date range, free of charge, with bottles that were bottled from our Spring Creek location and have been tested and are safe for consumption. We will do this exchange during our regularly scheduled deliveries, or you may bring bottles to our office located at 4610 Grass Valley Rd. You may call our office with any other questions or concerns at 775-744-4315 or 775-623-4669. We will resume regular distribution of water from our Winnemucca location once we have received authorization to do so. We apologize for any inconvenience and appreciate your cooperation during this time. We take our customers' health very seriously and assure you that we follow all state guidelines to include proper sanitation and weekly testing. This recall is being made with the knowledge of the Food and Drug Administration.

Sincerely,

Ruby Mountain Spring Water

**Ruby Mountain
Purified Drinking Water**
Processed by UV light, Carbon Filtration,
Reverse Osmosis, Ozonation And Micro Filtration
Net 5 Gallon (18.93L)
Permit HU-51-22709
Ruby Mountain Spring Water
4610 Grass Valley Rd.
Winnemucca, NV 89445



775-744-4315 TEL
775-777-3308 FAX
HC 30-340
Spring Creek, NV 89815